Information for Persons Receiving a Qualified Certificate rSign for Qualified Elektronic Signature:

1. The trust service is provided by Enigma Systemy Ochrony Informacji Sp. z o.o.,(hereinafter referred to as "Enigma"), under the CenCert brand, on the basis of *Regulation (EU) No 910/2014 of the European Parliament and of the Council (eIDAS)* and the *Polish Act of 5 September 2016 on trust services and electronic identification.*

2. The certificate is used to place and verify qualified electronic signatures.

3. The rules for using the certificate, including the rights and obligations of Enigma and the Subscriber, are set out in the *Policy for Qualified Trust Services*, available on the CenCert website (www.cencert.pl). In particular, section 4.5.2 of the Policy describes the Subscriber's obligations related to securing the private key and the signature process, and section 9.8 specifies the limitation of CenCert's liability.

4. A qualified electronic signature has a legal effect equivalent to a handwritten signature (Article 25 (2) eIDAS). A qualified electronic signature based on a qualified certificate issued in one Member State is considered a qualified electronic signature in all other Member States (Article 25 (3) eIDAS).

5. A qualified signature shall be submitted only by the Subscriber for whom the certificate was issued. Using other person's signature data is a criminal act (Article 40 (1) of the Act on trust services).

6. You can submit a request to revoke your certificate at any time. Details regarding the certificate revocation procedure are available on the CenCert website (www.cencert.pl). We will revoke your certificate no later than 24 hours after receiving a valid request. You should revoke your certificate whenever the security of the certificate or the keys associated with it is at risk.

7. You are obliged to check the data in the certificate before its first use. In the case of incorrect data - you are obliged to immediately contact CenCert to revoke the certificate and receive a new one with the correct data. Signing with a certificate containing false data is a criminal act.

8. The mobile device (e.g. mobile phone) used to activate rSign is subject to the following requirements:
   a. It shall be managed in accordance with the manufacturer's requirements, in particular the device cannot be "rooted" (Android rooting, iOS jailbreaking).
   b. It shall be configured to lock the screen after a specified period of time. It shall be unlocked only after user authentication (e.g. fingerprint, password, etc.)

CAUTION!!!

The *rSign by CenCert* application on your mobile phone is secured with a PIN code assigned by you. We recommend saving your PIN in a safe place as we don't have access to it and will not be able to help if you forget it. Without the PIN code you cannot unlock the mobile application. It is then necessary to purchase a new signature.

If *rSign by CenCert* application asks you to perform a backup, never skip it. After performing some security-related operations (e.g. changing the PIN or restoring the signature on a new mobile), the application will ask you to do a backup again. Do not skip it as the previous copy will no longer be usable. Be sure to save a backup copy outside the phone (e.g. save it on Google Drive or send it to yourself by e-mail).

When purchasing rSign, you've provided your mobile phone number. If you change your phone number, be sure to update it via the *rSign by CenCert* application.

Restoring the signature on another phone:

Due to ensuring the highest security standards, all three items listed below are necessary to restore your signature on another mobile:

   i. **PIN securing the *rSign by CenCert* application** on the previous phone,

   ii. **current backup**, made by the *rSign by CenCert* application on the previous phone,

   iii. an SMS code that the CenCert server will send to **your phone number saved in our database**.

If any of the above is missing: you don't know your PIN, you don't have a current backup, or you've changed your phone number and you didn't updated it in our system - transferring the signature to a new phone will not be possible and we will not be able to help in it. You will then need to purchase a new signature.

Only one mobile can be assigned to one signature at a time. After transferring the signature to a new mobile, the *rSign by CenCert* application in the old mobile is no longer useful and may be deleted. This way you may be sure that the *rSign by CenCert* application placed on your mobile is the only active copy.

Centralny Punkt Rejestracji CenCert, tel./fax 22 720 79 55, www.cencert.pl, biuro@cencert.pl
Siedziba firmy: Enigma Systemy Ochrony Informacji Sp. z o.o., ul. Jutrzenki 116, 02-230 Warszawa, tel. 22 570 57 10, faks 22 570 57 15, www.enigma.com.pl
Sąd Rejonowy dla m.st. Warszawy, XIII Wydz. Gospodarczy KRS 0000160395, NIP 526-10-29-614, kapitał zakładowy: 30.797.500 PLN

v 22.09.2023